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Ⓟ **Southwestern Bell** Corporation-Washington, Inc.

EX PARTE OR LATE FILED

July 7, 1993

William A. Blass, Jr.  
Director  
Federal Regulatory

Ex Parte

Ms. Donna Searcy, Secretary  
Federal Communications Commission  
1919 M Street, N.W.  
Room 222  
Washington, D.C. 20554

Re: CC Docket No. 93-129

Dear Ms. Searcy:

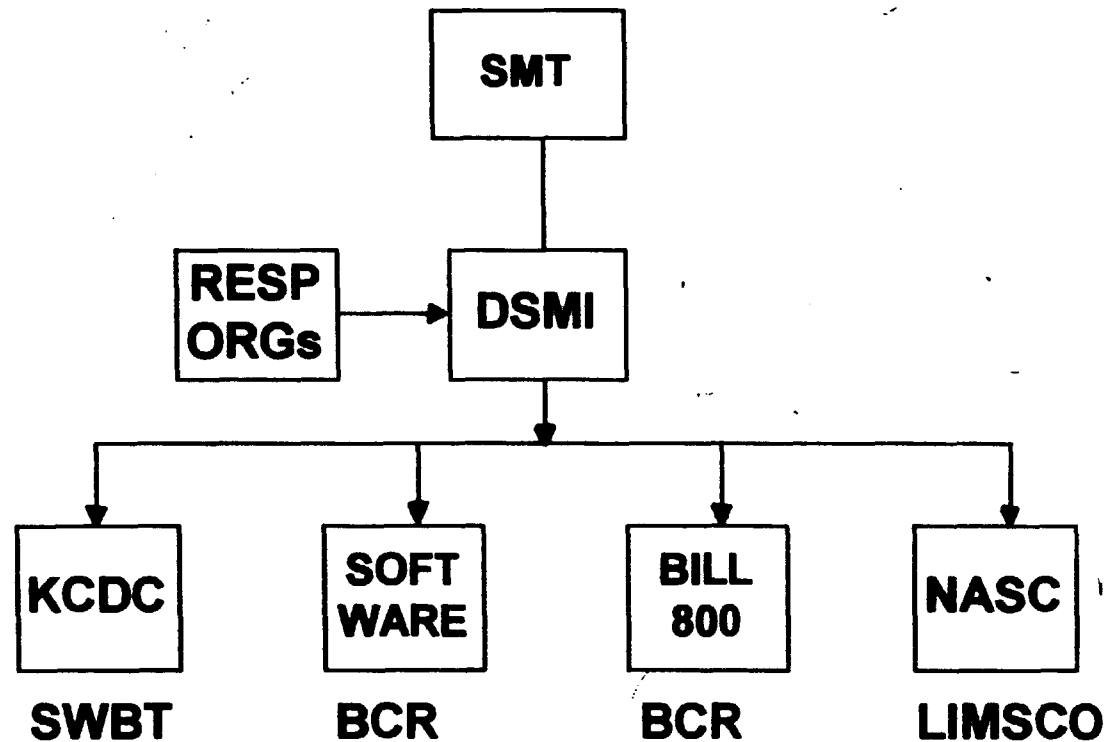
In accordance with Commission rules governing ex parte

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JUL 7 1993

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

# SMS/800 SERVICE MANAGEMENT



# **SMS/800 SERVICE MANAGEMENT**

- **SMS/800 MANAGEMENT TEAM (SMT)**
  - **MANAGES SMS/800 TARIFF**
  - **ADMINISTERS CONTRACTS WITH SUPPLIERS**
    - » **KCDC (KANSAS CITY DATA CENTER)**
    - » **BELLCORE (SOFTWARE)**
    - » **BELLCORE (BILLING AND COLLECTIONS)**
    - » **LOCKHEED IMS**
    - » **DSMI (DATABASE SERVICES MGT INC**
  - **MANAGES EXPENSE/REVENUE FLOWS**
    - » **REVENUES ARE FROM SMS/800 RESP ORGs**
    - » **EXPENSES ARE FROM SUPPLIERS**

# **SMS/800 MANAGEMENT SERVICE**

- **DSMI**

# **SMS/800 MANAGEMENT SERVICE**

- **KANSAS CITY DATA CENTER (KCDC)**
  - **SUPPLIER/EXPENSE**
  - **OWNED BY SWBT**
  - **PROVIDES HARDWARE SUPPORT FOR SMS/800**
  - **SERVICES PROVIDED UNDER CONTRACT TO SMT**
  - **CONTRACT THROUGH JUNE 1995**
  - **CONTRACT COVERS ONLY SMS/800 SPECIFIC COSTS**
  - **SWBT PAID BY DSMI, NOT RESP ORGs**

# **SMS/800 MANAGEMENT SERVICE**

- **BELLCORE SOFTWARE AND BILL/800**
  - **SUPPLIER/EXPENSE**
  - **PROVIDE ALL SUPPORT FOR SMS/800**
  - **ONLY SMS/800 RESP ORG RELATED TIME INCLUDED**
  - **FIXED BUDGET INCLUDED IN TARIFF**

# **SMS/800 MANAGEMENT SERVICE**

- **LOCKHEED IMS**
  - **SUPPLIER/EXPENSE**
  - **PROVIDES ACCESS SUPPORT**
  - **PROVIDES HOT LINE SUPPORT AND TRAINING**
  - **MAINTAINS DOCUMENTATION AND DISTRIBUTES**

# **SMS/800 SERVICE MANAGEMENT**

- **RESP ORGs**
  - **CUSTOMERS/REVENUE**
  - **PURCHASE FROM SMS/800 TARIFF**
  - **RBOCs, IXCs, SUBSCRIBERS, etc.**
  - **BILLED BY DSMI VIA BILL/800**